

4. LIMITED WARRANTIES; DISCLAIMER*

4.1. *Standard Limited Warranty.* Welker warrants to its customers purchasing products manufactured by Welker that such products are free from defects in workmanship and materials. Any discrepancies must be reported within 30 days. Welker will evaluate any claimed defect and will repair defects in its manufactured product determined by Welker to be the result of defective workmanship and /or materials or replace the products. This warranty automatically expires three years from the date of Welker's delivery of the products to Purchaser.

4.2. *Third Party Products.* Products produced by other manufacturers and incorporated into Welker products carry that manufacturer's warranty.

4.3. *Special Warranty Provisions.* Welker provides certain Goods that carry different warranties or have special requirements for the warranty to be valid.

4.3.1. Locking cylinders carry a standard warranty of 1 year.

4.3.2. Friction rollers require conservation circuits to prevent excessive heat buildup.

4.3.3. Pin clamp pins carry no warranty.

4.3.4. Warranty for Dimplers is limited to 1,000,000 cycles or 3 years, whichever occurs first.

4.3.5. Dimples are perishable tooling and carry no warranty.

4.4. *Exclusions.* Welker's limited warranty will be void if Welker determines the product(s) were misapplied, abused, or modified by Purchaser or any other party.

4.5. *RMA Required.* Any product claimed by Purchaser to be defective in workmanship or materials must be returned to Welker freight pre-paid for evaluation. A Returned Material Authorization (RMA) number is required for all returns. Purchaser should call 800-229-0890 to obtain the RMA. Welker shall not be liable for labor cost incurred in the removal of a defective part or the installation of any replacement part.

4.6. *DISCLAIMER.* EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, THE GOODS ARE PROVIDED TO PURCHASER ON AN "AS IS" BASIS AND WELKER EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES AND REPRESENTATIONS OF ANY KIND WITH REGARD TO THIS AGREEMENT OR THE GOODS, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY OF MERCHANTABILITY.

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